



FARMERS WATER CO.

TELEPHONE: 520-879-7474

INFO@FARMERSWATERCO.COM

P.O. BOX 7 1525 E. SAHUARITA RD.

SAHUARITA, ARIZONA 85629

DRINKING WATER WARNING

E. coli is present in the FWC Madera Highlands Water System

BOIL YOUR WATER BEFORE USING

E. coli bacteria were found in routine water quality samples taken on July 10, 2019. As our customers, you have a right to know what happened and what we are doing to correct this situation. While notification is only required once repeat/confirmation samples are taken, we are notifying you now in an effort to be proactive and in the interest of public health. The affected areas ONLY include customers south of Quail Creek Parkway and east of the Union Pacific Railroad. The southern extent of the advisory area extends 3 miles south of Madera Canyon Road including the Silver Sky Place neighborhood.

On July 11, 2019, we will be taking the required repeat/confirmation samples per AZDEQ. When we receive the results of our repeat samples we will update the results on our website at: www.FarmersWaterCo.com. These bacteria can make you sick and are a particular concern for people with weakened immune systems.

Bacterial contamination can occur when increased run-off enters the drinking water source (for example, following heavy rains). It can also happen due to a break in the distribution system (pipes) or a failure in the water treatment process.

What should I do? What does this mean?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a rolling boil for at least 3 minutes (1 minute per 1000 ft. elevation), and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- **Fecal coliforms and E. coli are bacteria whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, and people with severely compromised immune systems. **
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice from their health care providers about drinking this water.

What is being done?

We are chlorinating and flushing the water system, modifying the chlorination system and assessing all possible source for contamination. We will inform you when tests show no bacteria and you no longer need to boil your water. We anticipate resolving the problem within the next 72 hours.

For more information and updates please view our website at: www.FarmersWaterCo.com or contact Customer Service at 520-879-7474 or info@FarmersWaterCo.com. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. **

Farmers Water is making bottled water available to affected customers and it can be picked up at: United Community Health Center, 1260 S. Campbell Road, Green Valley AZ 85614 after 4 pm today and between the hours of 9-7 pm as long as is necessary. This notice is being sent to you by Farmers Water Co. State Water System ID#: AZ04-10-049.
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